



Solution Partner

WHY IPSWITCH AND CISCO?

- › Collaboration of Ipswitch and Cisco Connected TAC Service
- › Brings global best practices to network management
- › Save time and enhance stability of Cisco devices
- › Improved cost and operational outcomes

Cisco Connected TAC Service

In recent years, it is very difficult to optimally maintain a complicated IT infrastructure environment. In order to understand the situation and to maintain optimum environment, therefore, it is necessary to monitor the IT infrastructure as a whole before problems occur in the IT infrastructure environment. On the other hand, it is also important to maintain the optimization of the introduced devices, etc.

Ipswitch WhatsUp Gold + Cisco Connected TAC Service

Ipswitch and Cisco will provide customers with new solutions specific to Cisco devices in order to achieve availability of the IT infrastructure, optimization, problem detection, prompt action, etc.

ANALYZE CISCO DEVICES BY MAKING EFFECTIVE USE OF TECHNICAL KNOWLEDGE ASSETS ACCUMULATED OVER MANY YEARS

- › Apply the best practices accumulated around the world
- › Minimize the impact on network availability, performance and security
- › Reduce device troubleshooting time

IPSWITCH WHATSUP GOLD CUSTOMER BENEFITS

Ipswitch WhatsUp Gold provides a monitoring solution to increase the overall IT availability and, at the same time, discovers the Cisco devices by a standard Discovery function and transmits the device information automatically to the Cisco Connected TAC service.

Customers do not have to spend time for setting up and tuning of complex devices and, by quickly isolating the events that seem to be faulty, can greatly enhance the stability and operational efficiency of Cisco devices. Moreover, after setting and tuning, it becomes possible to analyze and monitor the setting effect, reduce operating costs, and maintain the availability of the entire network.

- › Improve device stability
- › Reduction of operational risk
- › Improve operational efficiency Monitor overall IT infrastructure
- › Improve availability of IT infrastructure



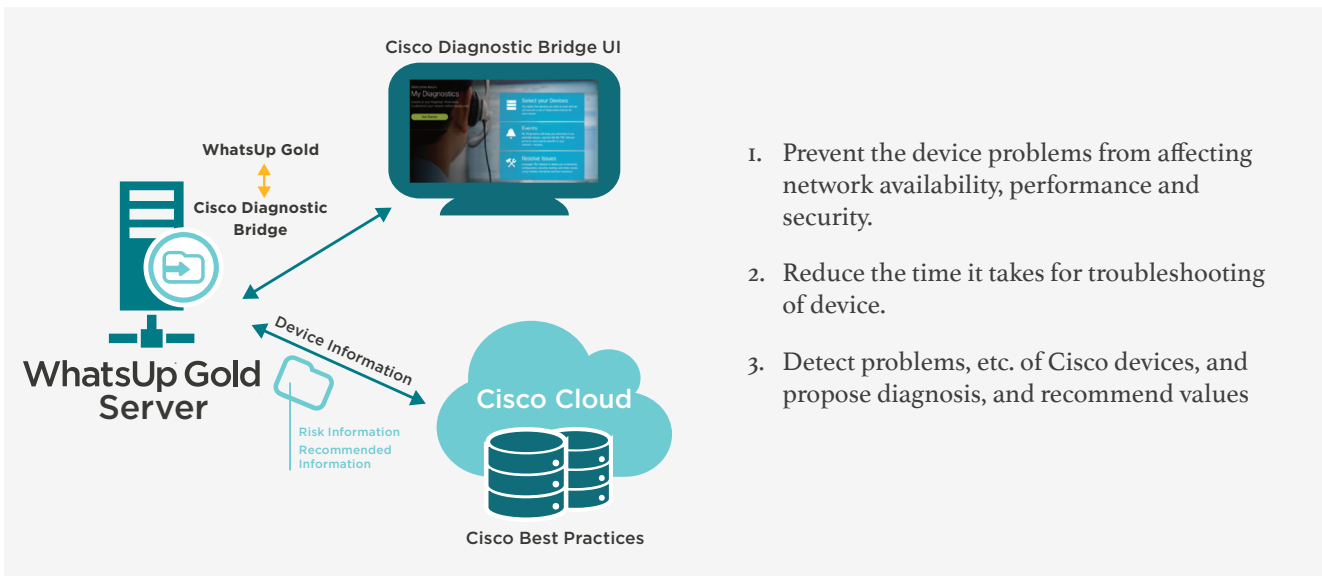
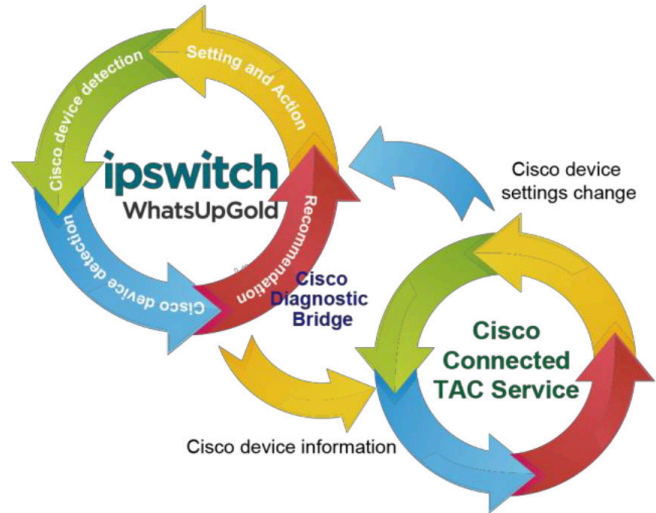
WHATSUP GOLD AND CISCO DEVICE HIGH EFFICIENCY NETWORK ENVIRONMENT CAN BE ACHIEVED

- › Supports new Cisco devices quickly
- › Support wireless and wired LAN environment
- › Preinstalled monitoring items for Cisco devices
- › Seamless analysis and monitoring possible

Monitoring Cycle of WhatsUp Gold



Monitoring Cycle using Cisco Connected TAC Service



1. Prevent the device problems from affecting network availability, performance and security.
2. Reduce the time it takes for troubleshooting of device.
3. Detect problems, etc. of Cisco devices, and propose diagnosis, and recommend values

SYSTEM PREREQUISITES	WhatsUp Gold	Version : WhatsUp Gold 2018 SP2 or later Memory : 8GB or more CPU : Quad core 2.6GHz or more OS : Windows Server 2012 R2 64 bit Windows Server 2012 Standard 64 bit Windows Server 2016 Standard 64 bit Database : Microsoft SQL Server 2014 Express Microsoft SQL Server 2012, 2014, 2016 Standard
	Cisco Diagnostic Bridge	Prerequisites : Installed in the same server with WhatsUp Gold Database : MySQL 5.7 Framework : Microsoft .NET Core 2.1.1 or later Runtime Port : Port No. 5001, No. 443 Browser : Google Chrome, FireFox, Apple Safari Disk capacity : 50GB or more

WhatsUp Gold: <https://www.ipswitch.com/network-monitoring>
 Cisco Connected TAC Service: <https://www.cisco.com/c/en/us/support/services/connected-tac/index.html>